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THE ED CHALLENGE

MEDICAL MANAGEMENT RESOURCES OF TEAMHEALTH

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We provide the solutions you need to improve and speed up reimbursement

Acknowledge the differences

Understand their implications - it's the first step in making the right choice.

- Every ED patient is a new patient with a new problem – people who don't understand this often undercode.
- Emergency medical coding encompasses every specialty – it's important that coders are proficient in the nuances of documentation that lead to accurate procedure codes.
- Coding and billing is dependent on multiple departments within an organization – if the departments never talk to one another, you can believe you have problems.
- ED fee schedules and chargemasters are complicated by the number of codes and billing systems that force work-arounds which may result in coding and billing errors.
- ED clinical staff has little experience with coding and billing rules. Nonetheless, they may be responsible for code choices, E/M Level criteria or process development – all areas that place providers at risk.
- Hospital medical records personnel may be coding for the ED, a specialty which is often not within their skill set.
- CPT codes applied to ED services require the use of modifiers determined by services performed in ancillary departments – a regulation that is often overlooked.
- Accurate coding is dependent on a feedback loop from coding to providers. If this isn't a part of your process – you may be losing revenue.
- The key to a robust compliance program are policies and procedures specific to the ED. Many hospitals and coding companies operate without them – are you at risk?

Compliance

It begins with a medical record that clearly paints a picture of an ED visit, which provides the framework for coding and billing in accordance with established guidelines, specifications, or legislation. Sounds simple, but coding and billing rules are often misinterpreted.

Mistakes are costly

They place you at risk of audit or lost revenue. Coding for emergency services is different.

MMR provides services in all realms of ED coding and compliance. Effectiveness Compliance Assessments, Coding for Hospitals and Physicians, Billing System Evaluation, and Education for Coders and Providers are just a few of the products that sets MMR apart.

Reduce your risk by making the right choice: MMR.